Instruction to your bank or building society to pay by Direct Debit

Please complete this form by typing in the boxes, including the signature box and emailing it to:
clientsupport@arc.aegon.co.uk

Our email system and the way we deal with data internally is secure. However we're unable to ensure the security of emails before they reach us. Please consider this when sending us sensitive information.

Name(s) of account holder(s)

Bank/Building society account number

Branch sort code

– –

Name and full postal address of your of bank or building society

To: The Manager
Name
Address
Postcode

Reference

Aegon ISA

Originator's identification number

2	7	3	2	7	8

Instruction to your bank or building society*
Please pay Aegon Investment Solutions Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this instruction may remain with Aegon Investment Solutions Ltd and, if so, details will be passed electronically to my bank/ building society.

You should sign and date this form by typing your full name in the signature box below and typing the date in the date box. Your typed name in the signature box will be your signature. When you sign the form, by typing your name in this box, you are making the declarations and confirming that you wish to proceed with the instructions in this form.

Signature(s) (type name here)

Date (dd/mm/yyyy)

Banks and building societies may not accept Direct Debit Instructions for some types of account

***This guarantee should be detached and retained by the payer.**

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Aegon Investment Solutions Ltd will notify you three working days in advance of your account being debited or as otherwise agreed. If you request Aegon Investment Solutions Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Aegon Investment Solutions Ltd or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Aegon Investment Solutions Ltd asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Aegon is a brand name of Scottish Equitable plc (No. SC144517) and Aegon Investment Solutions Ltd (No. SC394519) registered in Scotland, registered office: Edinburgh Park, Edinburgh, EH12 9SE. Both are Aegon companies. Scottish Equitable plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Aegon Investment Solutions Ltd is authorised and regulated by the Financial Conduct Authority. Their Financial Services Register numbers are 165548 and 543123 respectively.

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