## START HERE Request received

## Re-registration transfer and fund class conversion process

This guide outlines the process we follow when we receive a re-registration transfer request.

The current provider will either sell the investment and transfer as cash to the new provider, switch it to a different investment or retain the

Is the fund class currently held by your No client, available with the new provider? Yes The fund manager will re-register the investment (sometimes also called an asset) to the new provider. This can take several months depending on the fund manager and the type of product. Does the new provider hold a Yes cheaper fund class? No (The new provider will check this) Does your client consent The new provider doesn't to move into the cheapest No need to convert the fund fund class that's available to them? Yes The new provider will convert into the cheapest The new provider will fund class available to issue confirmation. your client.