For customers

How to bring your pension pots together

Make the most of your retirement savings

It's not always easy to keep track of all of your pensions, especially if you've changed jobs throughout your career. We can help you bring your retirement savings together into one pot, helping you take control.

Bringing your retirement savings with different providers together in one pension pot may not be the best option for you. You may lose features, protections, guarantees or other benefits – so make sure you compare products before consolidating. It's up to you to decide if this is the right decision for you. If you're not sure, speak to a financial adviser - there may be a charge for this. If you don't already have a financial adviser you can find one at <u>MoneyHelper</u>.

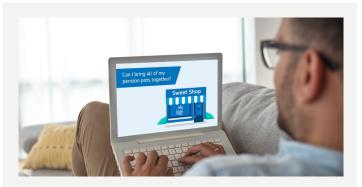
Get started

If you decide it's the right option, you can transfer in your other pension savings by following the steps in this guide.

If you need help at any part of the process, you can chat with our <u>Retiready team</u>, including if you need a copy in braille, large print or an audio version.

It's important to remember the value of your combined pension pot can still fall as well as rise and the final value of your pension pot when you come to take benefits may be less than has been paid in.

Any new investment funds that you move your money into will have their own set of risks, these will be detailed in the fund information available to you.



Take a look at our video explaining <u>why combining</u> your pension pots may be right for you.



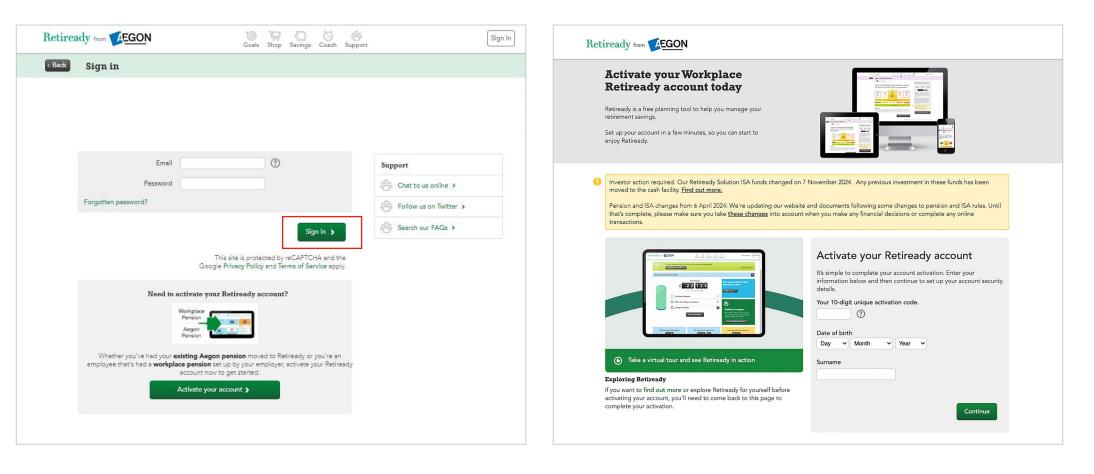
Step one

Sign in to your account

Go to **Retiready.co.uk**, sign in to your account and go to step two.

Do you need to activate your Retiready account?

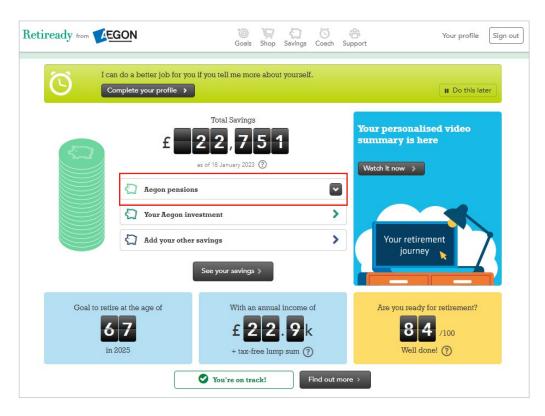
If you've received a letter or email from us about getting started with Retiready, go to **Retiready.co.uk** and use the 10-digit customer ID we sent you. Get them further into the journey link **here**.



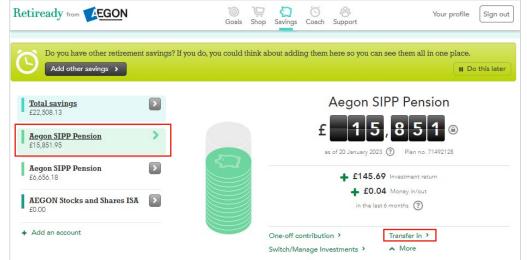
Step two

Select your pension

Select the pension you want to transfer in to.



Select Transfer in below your pension information.



Step three

Check your details

When you've checked through your details and read the important information about the transfer, tick the confirmation box and **Start application**.

Letiready from FEGON	Retiready from FEGON Sevings Coach Support Your profile Sign out	
Saving in a Pension		X If transferring a pension, read this Important information
Before you apply	Support	What can I transfer?
Select the pension account to transfer into	Chat to us online >	We only accept transfers from: Personal Pension plans (group, individual and self-invested)
You can now choose the pension account where you would like to transfer in to.	Search our FAQs >	 Stakeholder Pension plans (group and indvidual) Money purchase occupational pension scheme (unless you have a fixed or guaranteed benefit)
Pension account Aegon SIPP Pension (Pla 🗸		 In some circumstances Aegon is able to process transfers as re-registrations. For more information see our guide. This type of transfer is processed through our ARC portal, learn more here on how to get access to ARC.
 The value of investments can fall as well as rise and isn't guaranteed. You may get back less than the amount originally invested. Pension tax rules can change and tax relief depends on your personal circumstances Inflation may impact the purchasing power of your pension unless investment performance meets or exceeds the rate of inflation. A Pension is intended as a medium to long-term investment. Your money is usually not available until you're 55 though you may be able to take income before this age you have a protected low pension age or meet the ill-health conditions. You should seek financial advice. There may be a charge for this. If you want to you can transfer your other pots into your pension. In some circumstances Aegon are able to process transfers as re-registrations. For more information see our guide. This type of transfer is processed through our Aege. Retirement Choices ('ARC') portal. Learn more here on how to get access to ARC. If transferring a pension, read this Important information 	if.	Important things to consider There are some important things you need to think about when you're considering transferring a pension. Please read the following carefully. This list is not exhaustive. This information is to help you make your own assessment and to decide if transferring is the right option for you. If you're not sure what's best for you, you should seek financial advice. There may be a charge for this. By transferring your pension: • You would lose valuable features and benefits you may have under your current plan (such as guarantees, any self-investment option, waiver of contribution or life assurance benefit, and may lose protections (such as tax-free cash or low pension age protection) • Your pension will be transferred in cash, unless it is re-registered, so while it's not invested, you won't make any investment losses or gains. This might not work in your favour. • Any trust or expression of wish that you've already set up won't carry over to the pension plan you're transferring to. • There's no guarantee that funds will perform better than investments under your current plan. Your final benefits may be less than you would have received if you'd stayed in your existing acteme.
		In most circumstances, you can currently access your pension benefits from age 55. However, the Government is increasing the minimum pension age at which you can generally access your pension benefits to age 57 from 6 April 2028. The Government has been consulting on the details of how to introduce this change. It provided feedback and some draft legislation in July which can be found on the Government website. This may mean that even after 5 April 2028 some individuals in certain schemes may still be able to take some benefits from between ages 55 and 57 although this could be affected if they transfer to certain other schemes. At this stage, the details remain unclear and the Government could make changes before finalising.

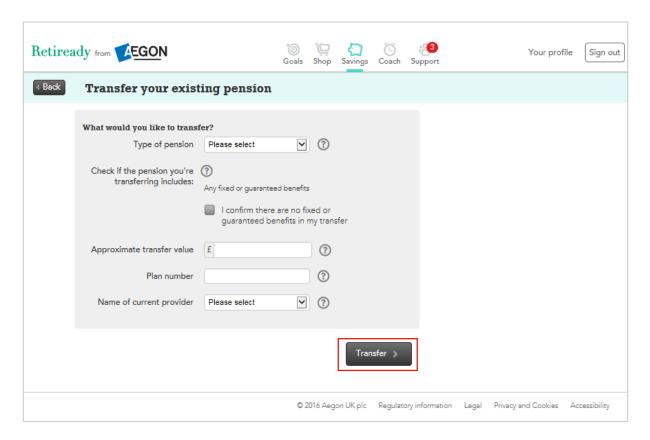
the process.

You'll also see the key items you need to hand to complete

Step four

Start the transfer

Enter the key details of the pension that you want to transfer – complete the information we request and select **Transfer**.



Step five

Complete the transfer

Please confirm the following

Is your permanent residential address in the UK?

employer's pension scheme?

Are you a member of an Please Select

Yes No 🕐

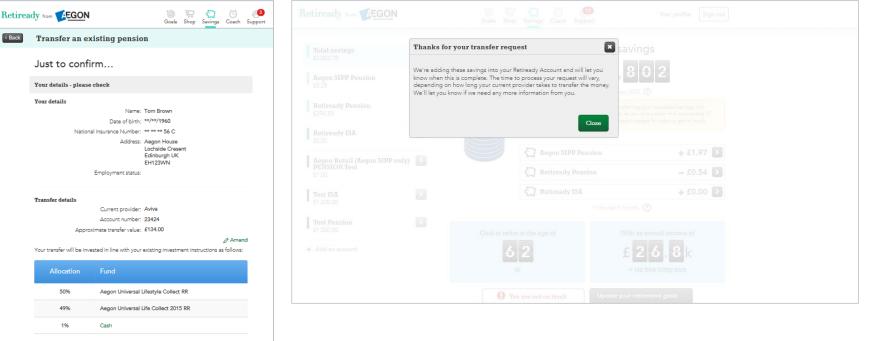
An employer contribution to your pension is a valuable benefit, and you should consider carefully before giving it up. If in doubt, seek advice.

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Check through your details and confirm the questions at the bottom. This includes your personal details, transfer details, and what funds your current pension is invested in. You'll also get access to your product key features document and your personal illustration.

Confirm you've read the important information, then select **Continue**.

Your transfer is now in progress. We'll be in touch if we need anything else from you.



If you're over 50 you'll receive an email including information about booking an appointment with **Pension Wise** - a free and impartial government service from **MoneyHelper** offering you guidance on your pension savings and the options available to you.



Get further help if you need it

If you've lost track of a pension you can use this <u>tracking your pension guide</u> to getting on top of your retirement savings.

<u>Aegon Assist</u>, our friendly UK-based team of trained specialists are on hand to help if you don't have an adviser and need guidance on ways to begin accessing your pension or bringing your pension pots together. We won't be able to give you financial advice but we can provide you with information and make sense of any technical jargon you may not be familiar with.

If you're in any doubt, we recommend you speak to a financial adviser. You can find a financial adviser through <u>MoneyHelper</u>. A financial adviser is likely to charge for their service and should provide details of their charges upfront.

<u>Pension Wise</u> is a service from MoneyHelper, backed by the government. If you're over age 50, you can arrange an appointment with Pension Wise for free and impartial guidance to help you understand what you can do with your pension pot.

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