

For customers only

Documents you'll no longer receive by paper

The table lists all the documents you can view online for the different account types you may have with us. We'll no longer send these by post.

Document type	Description of document	Aegon Retirement Choices (ARC) & One Retirement	Retiready & Workplace ARC	Aegon Platform	Aegon Platform (formerly Nationwide Building Society)
<b>Statements/annual reviews</b>					
Statement	Regular statement of benefits	•	•	•	•
Switch statement	Confirmation of change to investments/funds	•	•	•	•
Secure Retirement Income (SRI) annual review statement	Secure Retirement Income yearly benefit statement	•	•		
Annual review letter	Drawdown annual review	•	•	•	
<b>Contract notes</b>					
Cash or asset contribution contract note	Confirmation of buy/sell of investment	•	•	•	•
Asset re-register contract note	Confirmation of re-registration investment completion	•	•		
Transfer contract note	Confirmation of transfer			•	•
Fund conversion contract note	Fund conversion contract note	•	•	•	•

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<b>Other documents</b>					
Statutory money purchase illustration	Illustration of pension value at selected retirement age	•	•	•	
Income details confirmation	Confirmation of pension income	•	•	•	
Retirement options pack	Pack giving you your options at retirement	•	•	•	
Retirement options reminder	Reminder of your options at retirement	•	•	•	
Cash warning letter	Letting asking you to review your investments held in cash	•	•	•	

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