



# Instruction to your bank or building society to pay by Direct Debit

# Please fill in the whole form using a ballpoint pen and send it to:

Aegon and Scottish Equitable Pensions and Bonds, Sunderland, SR43 4DS.

Name(s) of account holder(s)					
Bank/Building society	account number				
Branch sort code					
Name and full postal a	ddroog of your bank				
Name and full postal a or building society	duress of your bank				
To: The Manager	Bank/building society				
Address					
	Postcode				
Reference					

#### Service user number

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#### PLEASE COMPLETE

This is not part of the instruction to your bank or building society.

Plan/Scheme number
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### Instruction to your bank or building society

Please pay Scottish Equitable plc Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand this Instruction may remain with Scottish Equitable plc and, if so, details will be passed electronically to my bank/building society.

### Signature(s)

X	X
Date	

Banks and building societies may not accept Direct Debit Instructions for some types of account

## This guarantee should be detached and retained by the payer.

#### The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit, Scottish Equitable plc will notify you three working days in advance of your account being debited or as otherwise agreed. If you request Scottish Equitable plc to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Scottish Equitable plc or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  - If you receive a refund you are not entitled to, you must pay it back when Scottish Equitable plc asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

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